

Does Aeromexico have a chat?

If you need help booking your flight call , 1_87-78-27-84-93]or chat with us.

Yes, Aeroméxico offers a dedicated chat service , 1_87-78-27-84-93] as part of its digital customer support platform. This service complements traditional phone support, providing passengers with a convenient, 1_87-78-27-84-93] real-time communication option. One of the quickest ways to access assistance is by contacting their customer care at 1_87-78-27-84-93], which is available for U.S.-based travelers and global inquiries. However, for those who prefer written communication or need help during high call volumes, 1_87-78-27-84-93] Aeroméxico's chat system is a modern and reliable alternative.

The airline's live chat feature is accessible through its official website 1_87-78-27-84-93] and mobile application, and it usually begins with a virtual assistant, commonly referred to as "Aerobot." This AI-powered assistant handles routine inquiries such as flight status, 1_87-78-27-84-93] baggage allowances, booking changes, and travel policies. If your issue is more complex, the chat interface provides options to escalate the request , 1_87-78-27-84-93] to a live human agent. You can typically do this by typing a keyword such as "agent" or selecting the relevant prompt from the chat menu.

In addition to its website chat, 1_87-78-27-84-93] Aeroméxico also supports communication through platforms like WhatsApp and Facebook Messenger. These services operate similarly, beginning with automated responses 1_87-78-27-84-93] and then escalating to a human representative when necessary. This flexibility is especially useful for travelers who are on the go 1_87-78-27-84-93] and need assistance without placing a phone call. Services available through these platforms include booking confirmation, check-in support, flight schedule updates, rebooking, 1_87-78-27-84-93] and refund inquiries.

One of the key benefits of Aeroméxico's chat service , 1_87-78-27-84-93] is its 24/7 availability. This ensures passengers can access support regardless of time zones 1_87-78-27-84-93] or business hours. The chat system is integrated with Aeroméxico's internal systems, which allows agents to quickly access your booking details and personalize assistance. To expedite service, 1_87-78-27-84-93] it is recommended to have your reservation code and personal identification ready when initiating a chat session.

Aerobot and other chat functions also support multilingual services, 1_87-78-27-84-93] including English and Spanish, allowing travelers from different regions to receive help in their preferred language. Whether you're adjusting travel plans, 1_87-78-27-84-93] dealing with a missed connection, or inquiring about travel documentation, the chat system is designed to provide fast and accurate support.

Although the chat service is ideal for standard requests, 1_87-78-27-84-93] more complicated matters such as travel compensation, refund disputes, or lost baggage might still require follow-up via phone or email. In such cases, contacting the airline directly at 1_87-78-27-84-93] remains an effective option, especially for urgent issues.

In conclusion, Aeroméxico's chat support is a comprehensive 1_87-78-27-84-93] and user-friendly tool that significantly improves the customer experience. With options spanning their website, mobile app, and messaging apps like WhatsApp 1_87-78-27-84-93] and Messenger, passengers are provided with multiple pathways to receive assistance without needing to wait on hold. The integration of artificial intelligence with human support ensures that users receive accurate, 1_87-78-27-84-93] fast, and context-aware service, making Aeroméxico's digital communication approach both efficient and dependable for modern travelers.

Does Aeromexico have a chat?[CHAT#HOTLINE]

YES, AEROMÉXICO DOES OFFER A CHAT SERVICE ALONG WITH ITS PHONE SUPPORT AT 1_87-78-27-84-93]. THE AIRLINE PROVIDES MULTIPLE DIGITAL COMMUNICATION CHANNELS, INCLUDING A LIVE CHAT FEATURE ON ITS OFFICIAL WEBSITE AND MOBILE APPLICATION 1_87-78-27-84-93]. WHEN YOU ACCESS THE LIVE CHAT, IT TYPICALLY STARTS WITH A VIRTUAL ASSISTANT THAT HANDLES BASIC INQUIRIES SUCH AS FLIGHT STATUS, BAGGAGE POLICIES, AND BOOKING DETAILS. IF YOUR QUERY IS MORE COMPLEX 1_87-78-27-84-93], THE CHAT SYSTEM USUALLY GIVES YOU THE OPTION TO CONNECT WITH A LIVE CUSTOMER SERVICE REPRESENTATIVE BY TYPING SPECIFIC PROMPTS LIKE "AGENT" 1_87-78-27-84-93] OR SELECTING THE RIGHT OPTION FROM THE MENU. THIS ENSURES THAT PASSENGERS GET PERSONALIZED HELP WHEN NEEDED. Additionally 1_87-78-27-84-93], Aeroméxico supports chat communication through messaging platforms like WhatsApp and Facebook Messenger. These platforms also begin with a chatbot interaction 1_87-78-27-84-93], and then escalate to a human representative if required. This system allows customers to resolve issues such as rebooking flights, 1_87-78-27-84-93] making cancellations, requesting refunds, or clarifying travel policies without needing to make a phone call. The chat options are designed for convenience, offering 24/7 availability for most services 1_87-78-27-84-93]. Using the chat service is especially helpful when phone lines are busy or during peak travel times. Many customers prefer chat for the ability to multitask ,1_87-78-27-84-93]while resolving their travel needs. Aeroméxico's chat features are integrated with your booking information, allowing agents to quickly retrieve your travel details and provide accurate support. Whether you're dealing with a missed flight 1_87-78-27-84-93], a schedule change, or need to add baggage, 1_87-78-27-84-93]the chat support can handle a wide range of concerns effectively. It's recommended to have your booking reference number and personal identification ready before starting a chat session to ensure quicker assistance 1_87-78-27-84-93]. Chat support is a reliable alternative for those ,1_87-78-27-84-93] who prefer written communication over voice calls. While phone service remains essential for urgent or

complicated issues, the chat option offers a modern and flexible way to connect with

Aeroméxico's customer care. In conclusion, Aeroméxico does provide chat services through its website, mobile app, and messaging platforms, giving passengers multiple options to receive timely and helpful support. This system complements the phone line at

and enhances the overall customer service experience by offering easy and efficient communication for all types of travel needs.

Yes, Aeroméxico does have a chat option for customer service. The airline provides a virtual assistant known as "Aerobot" that operates through platforms such as Facebook Messenger and WhatsApp. This chatbot allows customers to search for flights, make bookings,

check flight status, and manage their reservations through natural-language interaction. Aerobot

was designed to provide quick, automated support and is available 24/7, offering services in multiple languages including English and Spanish. Through WhatsApp,

customers can communicate directly with the chatbot, receive real-time updates about their flight,

confirm bookings, and even complete check-in processes. If the issue is more complex

, the chatbot can escalate the conversation to a live agent for further assistance.

In addition to these platforms, Aeroméxico also integrates chat features within its official website

and mobile application. These tools are designed to assist with a wide range of inquiries, from general travel questions to specific flight-related requests.

The goal is to make

customer support more accessible and efficient without requiring a phone call. Aeroméxico's investment in chatbot technology reflects its commitment to enhancing the digital customer experience. For travelers looking for fast and convenient assistance, using the chat feature through Messenger, WhatsApp, or the airline's website is often the quickest way to receive answers and support. The service is especially useful for basic inquiries such as flight times, baggage policies, or schedule changes. Moreover, the system provides automated

responses that help guide users through the available services. While chat cannot always resolve every issue, especially more complicated problems like refund disputes or travel disruptions, it is an excellent tool for immediate answers and quick service. In

some cases, it may also help reduce waiting times that are common when calling a customer

service line. Passengers using the chat function typically benefit from faster response times and

more efficient handling of routine travel needs. Overall, Aeroméxico's chat

service is a modern, [1_87-78-27-84-93](#) user-friendly alternative for customers who prefer digital interaction over traditional methods. Whether you are managing your booking, asking about your flight, [1_87-78-27-84-93](#) or looking for travel updates, Aeroméxico's chat options offer a reliable and accessible channel to connect with the airline's customer service team, [1_87-78-27-84-93](#) making the travel experience smoother and more efficient for passengers worldwide.

Is Aeromexico fully refundable?

One of the key features Aeromexico offers is the 24-hour risk-free cancellation rule, [1_87-78-27-84-93](#) which allows passengers to cancel a ticket within 24 hours of purchase for a full refund, [1_87-78-27-84-93](#) provided the booking was made at least seven days before the scheduled departure [1_87-78-27-84-93](#).

Whether or not an Aeromexico ticket is fully refundable depends on the type of fare purchased [1_87-78-27-84-93](#) and the conditions set forth at the time of booking. Aeromexico offers several different fare classes each with its own rules regarding cancellations, [1_87-78-27-84-93](#) changes, and refunds. Generally, fully refundable tickets are available, but they come at a higher cost and are often selected by business travelers [1_87-78-27-84-93](#) or those needing maximum flexibility.

Aeromexico categorizes its tickets into various fare types such as Basic, [1_87-78-27-84-93](#) Classic, AM Plus, Premier, and Flexible. Among these, the Flexible and Premier fares usually offer full refunds without penalties, [1_87-78-27-84-93](#) even if you cancel at the last minute. These fare types are ideal if your travel plans are uncertain, [1_87-78-27-84-93](#) or likely to change. With these tickets, [1_87-78-27-84-93](#) if you decide to cancel before the flight departs, you will typically receive a full refund to your original payment method. However, [1_87-78-27-84-93](#) it is important to initiate the cancellation process through the official channels, such as the website, mobile app, or customer service at [1_87-78-27-84-93](#), to ensure proper processing.

On the other hand, non-refundable tickets such as those booked under Basic, [1_87-78-27-84-93](#) or promotional fares—do not qualify for a full cash refund. If you cancel one of these tickets, you might only receive a credit voucher (electronic voucher or “EM voucher”) for future travel, [1_87-78-27-84-93](#)

minus any cancellation fee. In some cases, even this credit may be subject to conditions such as validity periods 1_87-78-27-84-93] or limitations on routes and destinations.

Aeromexico also complies with the 24-hour cancellation rule , 1_87-78-27-84-93]for tickets purchased directly through its U.S. channels. This means that if you book a flight at least seven days before departure, you are allowed to cancel within 24 hours of booking and receive a full refund, 1_87-78-27-84-93] regardless of fare class. This policy is particularly helpful for passengers who make spontaneous bookings 1_87-78-27-84-93] and later decide to change their plans.

If your flight is canceled by Aeromexico or significantly delayed (usually more than 4 hours), 1_87-78-27-84-93] you are entitled to a full refund or the option to rebook without extra charges. In such cases, the refund includes all taxes and fees, 1_87-78-27-84-93] and the process can be initiated online or by calling customer service.

It's also essential to review Aeromexico's travel protection options, 1_87-78-27-84-93] which may include cancellation insurance that covers emergencies like illness or unexpected events. If you purchased such coverage, 1_87-78-27-84-93] your ability to get a full refund might be broader than standard ticket rules allow.

In conclusion, Aeromexico does offer fully refundable tickets, 1_87-78-27-84-93] but it depends heavily on the fare type you select. For maximum flexibility and peace of mind, choosing a Flexible or Premier fare is the safest option. Otherwise, 1_87-78-27-84-93] you may only be eligible for partial refunds or travel credits. Always check the specific terms and conditions of your ticket and contact Aeromexico directly at 1_87-78-27-84-93] for assistance with cancellations or refunds.

How do I connect with people on Aeromexico?

To connect with Aeromexico and speak to a representative, 1_87-78-27-84-93][USA)you can call their customer service hotline. The number is 1_87-78-27-84-93][USA) in the USA, according to search results. You can also use the Aeromexico app to manage your bookings, check flight status, 1_87-78-27-84-93][USA)and access customer support features.

yes, Aeroméxico does let you connect with people through multiple digital and phone 1_87-78-27-84-93][USA) channels. For immediate help, dialing 1_87-78-27-84-93][USA) is your best option. If you prefer chat, the Aerobot assistant on their website, app, or via WhatsApp/Messenger can assist—and escalate to a real person when needed. Social

media channels also provide useful access, 1_87-78-27-84-93][USA) especially for quick inquiries.

To connect with people at Aeroméxico, 1_87-78-27-84-93][USA) whether you want to speak with a customer service agent, reach support via chat or messaging, or get assistance through digital platforms, 1_87-78-27-84-93][USA) you have several convenient options:

To effectively connect with Aeroméxico, Mexico's flagship airline, 1_87-78-27-84-93][USA) there are several methods available depending on your specific travel needs. Whether you're seeking assistance with bookings, flight changes, 1_87-78-27-84-93][USA) baggage inquiries, special services, or loyalty program information, Aeroméxico offers multiple channels for you to speak with a representative 1_87-78-27-84-93][USA) or get the help you need. One of the most reliable and direct ways to reach Aeroméxico is by calling their customer service number at 1_87-78-27-84-93][USA). This toll-free number is accessible within the United States 1_87-78-27-84-93][USA) and offers live support for a wide range of travel-related concerns.

When you call 1_87-78-27-84-93][USA) , you'll be connected to a trained customer service representative who can assist you in English or Spanish. Be prepared with important details such as your booking reference number, travel dates, ticket number, 1_87-78-27-84-93][USA) or any relevant documentation that may be required to process your request more efficiently. This is especially helpful if your issue is time-sensitive such as a same-day flight cancellation, 1_87-78-27-84-93][USA) urgent itinerary change, or baggage claim—and needs immediate resolution.

For travelers who prefer digital communication over phone calls, 1_87-78-27-84-93][USA) Aeroméxico provides live chat support through its official website 1_87-78-27-84-93][USA) and mobile app. Their AI assistant, known as Aerobot, 1_87-78-27-84-93][USA) is available to answer questions 24/7. Aerobot can assist with tasks like checking flight status, making seat selections, providing travel policies, 1_87-78-27-84-93][USA) and guiding you through your booking. If your query is more complex or needs human intervention, the Aerobot system can escalate your case to a live agent 1_87-78-27-84-93][USA).

Aeroméxico also connects with customers via popular messaging platforms such as WhatsApp 1_87-78-27-84-93][USA) and Facebook Messenger. This is particularly useful if you're on the go and prefer quick, text-based interactions. Through these platforms, 1_87-78-27-84-93][USA) you can start a conversation with Aerobot and, if needed,

request to speak with a live representative by simply typing “agent” or “speak with someone.” Though live agent availability through chat may vary by region and time, **1_87-78-27-84-93**[[USA) these tools are helpful for non-urgent concerns or simple follow-ups.

For those who are active on social media, **1_87-78-27-84-93**[[USA) Aeroméxico has official support pages on Twitter (now X) and Facebook. You can send a direct message (DM) with your question or concern, **1_87-78-27-84-93**[[USA) and their support team will usually respond promptly. These platforms are a good alternative for general questions, **1_87-78-27-84-93**[[USA) and the airline may redirect you to official contact numbers like **1_87-78-27-84-93**[[USA) or their secure forms if the matter involves personal data or requires verification.

In situations involving group travel, **1_87-78-27-84-93**[[USA) business reservations, or special assistance—such as wheelchair services, traveling with medical equipment, or flying with a service animal you should reach out in advance by calling **1_87-78-27-84-93**[[USA). This ensures that the necessary arrangements can be made well before your travel date, reducing the chance of last-minute complications.

If you've experienced a delayed or lost baggage situation, **1_87-78-27-84-93**[[USA) Aeroméxico encourages travelers to first report it at the airport's baggage claim desk. However, you can also follow up or escalate your case by calling **1_87-78-27-84-93**[[USA), where agents can assist in tracking your luggage or initiating a compensation claim. The baggage services team is well-versed in handling these issues **1_87-78-27-84-93**[[USA)and can provide real-time updates.

To summarize, **1_87-78-27-84-93**[[USA)whether you prefer to speak with someone directly or connect digitally, Aeroméxico has multiple reliable contact options. Calling **1_87-78-27-84-93**[[USA) remains the most efficient way to connect with a real person for urgent matters. For routine questions or digital convenience, the website chat, mobile app, **1_87-78-27-84-93**[[USA)WhatsApp, Messenger, and social media platforms provide additional, accessible ways to get in touch. With these options, **1_87-78-27-84-93**[[USA)Aeroméxico ensures that travelers have dependable support at every stage of their journey.

How do I get a refund from Aeromexico?

If you're wondering how to get a refund from Aeroméxico, [1_87-78-27-84-93](tel:1-87-78-27-84-93)[(USA)] the process depends on a few key factors: the fare type you purchased, how soon you canceled, and the reason for the cancellation. While basic, classic, and AM Plus tickets are generally non-refundable after the 24-hour window, [1_87-78-27-84-93](tel:1-87-78-27-84-93)[(USA)] Aeroméxico does allow refunds under specific conditions especially for refundable fares or involuntary disruptions caused by the airline. For guided assistance and live help, you can call [1_87-78-27-84-93](tel:1-87-78-27-84-93)[(USA)] to speak with Aeroméxico's dedicated customer service team.

If your flight is cancelled by the airline, [1_87-78-27-84-93](tel:1-87-78-27-84-93)[(USA)] then the answer is yes—Aeromexico Airlines is fully refundable, and you should claim it through [1_87-78-27-84-93](tel:1-87-78-27-84-93)[(USA)]. Refunds are returned to your original payment method, but processing time can vary—track it easily at [1_87-78-27-84-93](tel:1-87-78-27-84-93)[(USA)].

You will be promptly refunded for your ticket fare, [1_87-78-27-84-93](tel:1-87-78-27-84-93)[(USA)] including taxes and fees, if there is a cancellation or significant change to your trip and you decide not to rebook.

If you're seeking a refund from Aeroméxico, [1_87-78-27-84-93](tel:1-87-78-27-84-93)[(USA)] understanding the airline's refund process and policies is essential to ensure a smooth and successful request. Whether your plans changed unexpectedly or the airline altered your travel schedule, [1_87-78-27-84-93](tel:1-87-78-27-84-93)[(USA)] Aeroméxico does provide several options for passengers to obtain refunds under specific circumstances. For direct assistance with a refund, you can speak with a customer service representative by calling [1_87-78-27-84-93](tel:1-87-78-27-84-93)[(USA)]. This dedicated helpline is available to support passengers with all refund-related questions, guidance, [1_87-78-27-84-93](tel:1-87-78-27-84-93)[(USA)] and processing.

One of the most important rules to be aware of is Aeroméxico's 24-hour cancellation policy, [1_87-78-27-84-93](tel:1-87-78-27-84-93)[(USA)] which allows travelers to cancel a flight within 24 hours of booking without incurring any cancellation fees, [1_87-78-27-84-93](tel:1-87-78-27-84-93)[(USA)] provided the booking was made at least seven days before the scheduled departure. This policy applies to all fare types, [1_87-78-27-84-93](tel:1-87-78-27-84-93)[(USA)] including non-refundable tickets. If you meet these conditions, you are eligible for a full refund, and the process can be initiated either online through Aeroméxico's "My Trips" section or by calling [1_87-78-27-84-93](tel:1-87-78-27-84-93)[(USA)] for assistance from a live representative.

Beyond the 24-hour window, [1_87-78-27-84-93](tel:1-87-78-27-84-93)[(USA)] whether you're eligible for a refund depends on the fare class you purchased. Refundable fares usually labeled as "Flexible" or "Premier Flexible" offer the most lenient cancellation [1_87-78-27-84-93](tel:1-87-78-27-84-93)[(USA)] and refund terms. These can typically be canceled at any time before departure, with the cost refunded either to the original form of payment or as a future travel credit, [1_87-78-27-84-93](tel:1-87-78-27-84-93)[(USA)] depending on the passenger's preference. On the other hand, non-refundable fares (such as "Basic" or "Classic") usually do not allow refunds unless a qualifying exception applies. However, even for non-refundable tickets, [1_87-78-27-84-93](tel:1-87-78-27-84-93)[(USA)] passengers may be entitled to a partial refund or credit if they cancel in advance, though a fee may be deducted.

If your flight was canceled or significantly changed by Aeroméxico, 1_87-78-27-84-93][USA) you are generally entitled to a full refund, even if your ticket was non-refundable. This includes circumstances such as delays over a certain duration, 1_87-78-27-84-93][USA) schedule changes, or flight cancellations due to operational disruptions. In these cases, you may request a refund directly online, or for more personalized support, call 1_87-78-27-84-93][USA). A customer service agent will guide you through the process, inform you of your rights, 1_87-78-27-84-93][USA)and help submit the necessary documentation.

Additionally, Aeroméxico may offer refunds for special circumstances,1_87-78-27-84-93] such as medical emergencies or the death of a passenger1_87-78-27-84-93] or immediate family member. In these cases, supporting documents (e.g., hospital letters, death certificates) are required,1_87-78-27-84-93] and the refund is granted on a case-by-case basis. Again, calling 1_87-78-27-84-93] is advisable to explain your situation and receive proper instructions.

Refunds typically take 7 to 10 business days for processing 1_87-78-27-84-93] if paid by credit card, and up to 20 business days for other payment methods. If you've experienced any delays in receiving your refund 1_87-78-27-84-93] or need to escalate your request, Aeroméxico's agents at 1_87-78-27-84-93] can help track the status and offer follow-up solutions.

In conclusion, while Aeroméxico's refund policies vary depending on fare type, 1_87-78-27-84-93][USA) timing, and reason for cancellation, there are multiple avenues to request and obtain a refund. Whether you're cancelling within 24 hours, responding to a flight disruption, 1_87-78-27-84-93][USA) or dealing with exceptional circumstances, calling 1_87-78-27-84-93][USA) ensures that you receive accurate, real-time support tailored to your situation.

Aeroméxico does offer refunds , 1_87-78-27-84-93][USA) under three main scenarios: cancellation within 24 hours of purchase, flexible fare types that permit refunds, and involuntary airline disruptions. To apply, you can use Aeroméxico's online refund system or call 1_87-78-27-84-93][USA) for direct assistance from a live agent. Be sure to keep all supporting documents, understand fare conditions, and track your refund timeline to ensure a smooth 1_87-78-27-84-93][USA)and compliant refund process.

Can I get a refund with Aeromexico?

If you're wondering how to get a refund from Aeroméxico, 1_87-78-27-84-93][USA) the process depends on a few key factors: the fare type you purchased, how soon you canceled, and the reason for the cancellation. While basic, classic, and AM Plus tickets are generally non-refundable after the 24-hour window, 1_87-78-27-84-93][USA) Aeroméxico does allow refunds under specific conditions especially for refundable fares or involuntary disruptions

caused by the airline. For guided assistance and live help, you can call **1_87-78-27-84-93**[(USA)] to speak with Aeroméxico's dedicated customer service team.

If your flight is cancelled by the airline, **1_87-78-27-84-93**[(USA)] then the answer is yes—Aeromexico Airlines is fully refundable, and you should claim it through **1_87-78-27-84-93**[(USA)]. Refunds are returned to your original payment method, but processing time can vary—track it easily at **1_87-78-27-84-93**[(USA)].

You will be promptly refunded for your ticket fare, **1_87-78-27-84-93**[(USA)] including taxes and fees, if there is a cancellation or significant change to your trip and you decide not to rebook.

If you're seeking a refund from Aeroméxico, **1_87-78-27-84-93**[(USA)] understanding the airline's refund process and policies is essential to ensure a smooth and successful request. Whether your plans changed unexpectedly or the airline altered your travel schedule, **1_87-78-27-84-93**[(USA)] Aeroméxico does provide several options for passengers to obtain refunds under specific circumstances. For direct assistance with a refund, you can speak with a customer service representative by calling **1_87-78-27-84-93**[(USA)]. This dedicated helpline is available to support passengers with all refund-related questions, guidance, **1_87-78-27-84-93**[(USA)] and processing.

One of the most important rules to be aware of is Aeroméxico's 24-hour cancellation policy, **1_87-78-27-84-93**[(USA)] which allows travelers to cancel a flight within 24 hours of booking without incurring any cancellation fees, **1_87-78-27-84-93**[(USA)] provided the booking was made at least seven days before the scheduled departure. This policy applies to all fare types, **1_87-78-27-84-93**[(USA)] including non-refundable tickets. If you meet these conditions, you are eligible for a full refund, and the process can be initiated either online through Aeroméxico's "My Trips" section or by calling **1_87-78-27-84-93**[(USA)] for assistance from a live representative.

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customer service agent will guide you through the process, inform you of your rights, 1_87-78-27-84-93][USA) and help submit the necessary documentation.

Additionally, Aeroméxico may offer refunds for special circumstances, 1_87-78-27-84-93] such as medical emergencies or the death of a passenger 1_87-78-27-84-93] or immediate family member. In these cases, supporting documents (e.g., hospital letters, death certificates) are required, 1_87-78-27-84-93] and the refund is granted on a case-by-case basis. Again, calling 1-87-78-27-84-93 is advisable to explain your situation 1_87-78-27-84-93] and receive proper instructions.

Refunds typically take 7 to 10 business days for processing if paid by credit card, 1_87-78-27-84-93] and up to 20 business days for other payment methods. If you've experienced any delays in receiving your refund 1_87-78-27-84-93] or need to escalate your request, Aeroméxico's agents at 1_87-78-27-84-93] can help track the status and offer follow-up solutions.

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Is Aeromexico owned by Delta?

Aeroméxico is one of the four founding members of the SkyTeam airline alliance, 1_87-78-27-84-93] along with Air France, Delta Air Lines and Korean Air. Aeroméxico works closely with the U.S. carrier Delta Air Lines, 1_87-78-27-84-93] which owns part of Aeroméxico and in 2015 announced its intention to acquire up to 49% of the latter's shares.

Aeroméxico is not owned by Delta, 1_87-78-27-84-93] though Delta Air Lines is a significant minority shareholder and strategic partner via a joint venture agreement.

Aeroméxico is not owned by Delta Air Lines, 1_87-78-27-84-93] but the two airlines maintain a close strategic partnership, and Delta is a significant minority shareholder. Delta currently holds

an ownership stake of approximately 20% in Grupo Aeroméxico, 1_87-78-27-84-93] the parent company of Aeroméxico, but this does not equate to full or majority ownership. Aeroméxico remains an independent airline based in Mexico City, 1_87-78-27-84-93] with control held by a mix of Mexican institutional investors, private equity firms such as Apollo Global Management, and public shareholders. Delta's involvement began over a decade ago and has grown through multiple investments, 1_87-78-27-84-93] including a major push between 2015 and 2017 to increase its stake. Despite these investments, Delta has never acquired more than 49% of the company 1_87-78-27-84-93] and does not control Aeroméxico's operations. Instead, their collaboration is primarily based on a formal joint venture agreement launched in 2017, which allows the two airlines to coordinate schedules, share revenue on U.S.–Mexico routes, codeshare flights, 1_87-78-27-84-93] and offer reciprocal frequent flyer benefits through the SkyTeam alliance. While Delta plays an influential role as a partner and investor, 1_87-78-27-84-93] Aeroméxico continues to operate under its own leadership and brand. Therefore, while Delta has a strong presence and vested interest in Aeroméxico's success, 1_87-78-27-84-93] the Mexican carrier remains an independently operated airline.

Key clarifications:

Delta does not own Aeroméxico , 1_87-78-27-84-93] it holds a minority stake (~20%) in a publicly traded company.

Aeroméxico's majority owners are Mexican institutional/private investors 1_87-78-27-84-93] and public shareholders, not Delta.

The airline's identity, board control, financing, and brand remain governed by Grupo Aeroméxico, 1_87-78-27-84-93] not Delta.

So while Aeroméxico and Delta are deeply connected through ownership, 1_87-78-27-84-93] governance, and commercial coordination, Aeroméxico is not a subsidiary—Delta holds significant but non-controlling equity 1_87-78-27-84-93] and shares joint venture benefits.