

Can you get a refund from China Airlines?

[@Refund~Policy!)) Yes, you can get a refund from China Airlines 1_87-78-27-84-93], but it depends on the type of ticket you purchased, how you booked it, and the reason for your cancellation. China Airlines offers refunds for tickets that are either refundable or meet certain conditions 1_87-78-27-84-93] . If you bought your ticket directly through their website, app 1_87-78-27-84-93] or ticket office, and you cancel within 24 hours of booking—especially if the flight is more than seven days away—you may qualify for a full refund without penalty. For flights to or from the United States 1_87-78-27-84-93] , China Airlines typically allows cancellation within 48 hours for a full refund under U.S. Department of Transportation rules 1_87-78-27-84-93] . However, if your ticket is non-refundable, then you may only be eligible for a refund of certain taxes 1_87-78-27-84-93] or airport fees. Refundable tickets can be canceled at any time before the flight, but cancellation fees might still apply, depending on how close to departure the cancellation is made. The airline may charge fees that vary by fare class and region 1_87-78-27-84-93] , and those can range from \$69 to over \$100. If China Airlines cancels your flight, 1_87-78-27-84-93] or if there is a major delay or schedule change—such as a different departure time or airport—you are entitled to a full refund, even if your ticket is non-refundable. Passengers can also request a refund on compassionate grounds 1_87-78-27-84-93], such as illness 1_87-78-27-84-93] or a death in the family, but they must provide documentation and approval is not guaranteed. Refunds are usually returned to the original form of payment. If you paid by credit card, the refund might take 7 to 14 business days to appear in your account 1_87-78-27-84-93]. If you paid in cash or by bank transfer, it could take up to 20 business days 1_87-78-27-84-93]. In some cases, especially if the booking was made through a travel agency or third-party website, the refund process may take longer, and you will need to contact the agency directly 1_87-78-27-84-93]. China Airlines does not handle third-party refunds directly. Services like seat selection and prepaid baggage are usually not refundable unless the flight was canceled 1_87-78-27-84-93] or changed by the airline. Travelers often report long wait times and delays when trying to get their money back 1_87-78-27-84-93], especially for bookings made through online travel sites. It's important to check the fare rules at the time of booking and keep copies of all receipts and emails in case you need to dispute a charge 1_87-78-27-84-93] or follow up. While China Airlines does follow international refund regulations 1_87-78-27-84-93], like those in the EU and the U.S., the actual experience can be slow and may require persistence. To request a refund, you can use the “Manage Booking” section on their website 1_87-78-27-84-93] or contact customer service directly. Overall, you can get a refund from China Airlines in many cases, but the ease and speed of the process depend on your booking method, 1_87-78-27-84-93] ticket type, and the reason for cancellation.

How do I contact China Airlines customer service USA?

North America Customer Service Call Center 1_87-78-27-84-93] (Customer Service and Reservations)

Tel : 1_87-78-27-84-93] .

Email : laxccci@china-airlines.com.

Remark :For urgent assistance after office hours, please contact 1_87-78-27-84-93] other Customer Service Call Centers or your nearest China Airlines branch.

You can call 1_87-78-27-84-93] for assistance with bookings, flight information, baggage issues, cancellations, and more. This hotline connects 1_87-78-27-84-93] you to China Airlines service across North America. Business hours are typically Monday–Friday, 9 AM–5:30 PM Pacific Time, and 7 AM 3:30 PM PT on weekends 1_87-78-27-84-93] and holidays.

To contact China Airlines customer service in the USA, 1_87-78-27-84-93] the most direct way is by calling their toll-free number 1_87-78-27-84-93], which connects you with their North America support team. This number is available during regular business hours, typically Monday to Friday from 9:00 AM to 5:30 PM Pacific Time, 1_87-78-27-84-93] and on weekends or holidays from 7:00 AM to 3:30 PM PT. Whether you need help with booking, 1_87-78-27-84-93] flight changes, cancellations, baggage concerns, or general inquiries, this is the go-to contact 1_87-78-27-84-93] for fast assistance. In addition to the main customer service line, China Airlines operates local branch offices in several major U.S. cities. For example, the Los Angeles office can be reached at 1_87-78-27-84-93] , while the New York branch is available at 1_87-78-27-84-93], and the Atlanta office can be contacted at 1_87-78-27-84-93] . These branches offer services such as ticketing support, loyalty program assistance, and customer relations and operate on weekdays from 9:00 AM to 5:30 PM in their respective time zones.

If you prefer to reach out digitally, 1_87-78-27-84-93] China Airlines also provides support through social media and mobile app messaging. A commonly used number for app or chat support in the U.S. is 1_87-78-27-84-93], where representatives are available to assist with less urgent concerns or general questions. Additionally, you can connect with China Airlines on platforms like Facebook and Twitter, where sending a direct message can result in a prompt reply, 1_87-78-27-84-93] especially during normal office hours. When contacting any of these services, it's helpful to have your booking reference, -78-27-84-93] ticket number, or travel details on hand to expedite the process. It's also important to be cautious of scam calls 1_87-78-27-84-93] some travelers have reported receiving fake calls claiming to be from China Airlines. Always make sure you're dialing a verified number 1_87-78-27-84-93] listed on the official China Airlines website. In summary, the best way to speak with someone at China Airlines customer service in the U.S. is by calling 1_87-78-27-84-93], or one of their regional offices depending on your location, and using the app 1_87-78-27-84-93] or social media for added convenience.

Final Tips

For general assistance in the U.S. or Canada, start with 1_87-78-27-84-93].

For localized service, call 1_87-78-27-84-93] their Los Angeles, New York, or Atlanta offices during business hours.

The in-app support or messaging via 1_87-78-27-84-93] can be helpful for shorter inquiries.

Never rely on unsolicited call 1_87-78-27-84-93] always refer to official contact sources.